

Website Design Falkirk

<https://webdesignfalkirk.co.uk>

Terms of Business

24 February 2021

Sign-up (contract commencement)

- Clients will be asked to confirm they are happy to proceed by
 - online quote acceptance,
 - or an acceptance email referring to the specific quote reference
- Each quote will list all of its specific inclusions.
 - Any later changes or additions which are not specified in a quote may still be accommodated, if requested, at our discretion
 - A quote amendment can be issued with additional costs quoted, otherwise

Plugins (or plugin extensions)

- All free Wordpress plugins we use will incur no extra cost and will be used by us where required to provide the desired functionality.
 - No warranty is given for free plugins
- Additional paid-for plugins, or plugin extensions, not part of the original quote, will be charged (at cost) under a quote amendment. Only once the quote is accepted and fees paid will work begin using these plugins or extensions
 - Warranty and Support is provided by the plugin provider, while the license purchased remains valid (renewals will be quoted for upon expiry of the license).

Deposit

- A 25% deposit is required following quote acceptance before development work begins
- This deposit will be refunded in full within the first 7 days of the delivery of a working draft if a client decides not to go ahead for any reason (this is the cooling off period) although this would exclude all agreed software (i.e. plugin) purchases already made specifically to support the website.
- A working draft of at least 50% of the website will be available to view online within 7 days of the deposit's receipt.
- Full payment is required ahead of the website's publication to the chosen domain

Reviews of work in progress

- A subdomain of webdesignfalkirk.co.uk will be used to show work in progress throughout.